# Adult Safeguarding Unit Pathway

Government of South Australia

You suspect yourself or another person aged over 65, or over 50 if Aboriginal or Torres Strait Islander, is at risk of or is being abused.

You can phone or email for advice/information, or to report your concerns.

SA Elder Abuse Prevention Phone Line on
**1800 372 310**
**OR**
**stopelderabuse@sa.gov.au**

Interpreter

Call **131 450** if you need an interpreter.

The Adult Safeguarding Unit (ASU) will assess the information provided and consider whether to:

**Investigate** by gathering further information

and/or

**Refer** to an appropriate organisation.

**Take no further action.**
(i.e. – the case is already being appropriately managed by the ASU or another organisation).

Close

The ASU will speak to the person at risk of abuse and ask for **consent** to investigate and/or refer.

NO

The ASU will respect the wishes of the person at risk of abuse and provide information if required.

Close

YES

The ASU will work with the person at risk of abuse and other relevant people and/or organisations to develop a safeguarding plan.

If an exception to consent applies for the person at risk of abuse (i.e. – immediate risk), the ASU may take action without obtaining consent.

The safeguarding plan is monitored, reviewed, and closed when appropriate.